

## **Billhighway Program Offerings**

### ***Billhighway Basic***

Billhighway Basic refers to the services that are received when a chapter chooses to adopt Billhighway as their financial services solution. This includes the Billhighway product itself, including training and troubleshooting provided by Billhighway support. To learn more about Billhighway and the benefits for your chapter, contact Dan Fogle at the Administrative Office at 800.800.BETA or send an email to [dan.fogle@betathetapi.org](mailto:dan.fogle@betathetapi.org). If your chapter would like to sign up for Billhighway, please send an email to [betasupport@billhighway.com](mailto:betasupport@billhighway.com).

To better support chapters that may desire an extra level of service along with the use of the Billhighway product, the Billhighway Gold and Billhighway Platinum Programs were developed.

### ***Billhighway Gold***

In addition to the services provided in Billhighway Basic, chapters that choose the Billhighway Gold Program will receive the following added features:

- **Daily account monitoring** – this ensures that chapter is utilizing the Billhighway product appropriately and using the system for all that it is worth.
- **Monthly Conference Calls** – this monthly contact provides an opportunity to discuss Billhighway related financial best practices, troubleshooting items, and other support items as needed.
- **Billing Set-Up Support** – users at the chapter level will receive extra assistance in setting up the billing feature each billing period. This helps ensure that member invoices are correct and are sent to members in a timely fashion.

Billhighway Gold is offered at the Basic price, plus 1%.

### ***Billhighway Platinum***

In addition to the features of Billhighway Basic and Gold, Platinum Program chapters will receive the following added features:

- **Personal Account Manager**
  - Check creation/vendor payment
  - Prepaid card transaction coding
  - Budgeting Guidance and Set-Up

Billhighway Platinum is offered at the Gold Program price, plus 1%.